BKR TECH SOLUTIONS

PUBLIC POLICY · VERSION 2.0

Privacy Policy

How BKR Tech Solutions collects, uses and protects personal information.

ISSUED BY
BKR Tech Solutions (SMC-Private) Limited

LAST UPDATED
6 November 2026

APPLIES TO
Website visitors, enquirers, candidates and clients

PUBLISHED AT
bkrtechsolutions.com.pk/privacy-policy

CLASSIFICATION
Public

info@bkrtechsolutions.com.pk
bkrtechsolutions.com.pk

The short version

- We collect only what we need to answer you, deliver your project, hire people and keep our website secure.
- We **do not sell** personal data, and we use **no advertising cookies**.
- When we build or run something for a client, the client decides how its users' data is used; we follow their instructions.
- You can ask to see, correct or delete your data at any time by writing to **info@bkrtechsolutions.com.pk**.

Contents

01 Who we are
02 What this Policy covers
03 Information we collect
04 How we use your information
05 Legal bases (EEA & Norway)
06 When we act for our clients
07 Certificate verification
08 Who we share information with
09 International transfers
10 Cookies and analytics
11 How long we keep information
12 How we protect information
13 Your rights
14 Children
15 Links to other sites
16 Changes to this Policy
17 Contact us

01 Who We Are

This Privacy Policy explains how **BKR TECH SOLUTIONS (SMC-PRIVATE) LIMITED** ("BKR Tech Solutions", "we", "us") collects, uses and protects personal information. We are a software house incorporated in Pakistan under the Companies Act, 2017 (SECP Corporate Unique Identification No. 0332540).

	Details
Islamabad office	Bahria Innovative Center, Shangrilla Rd, E-8, Bahria University, Islamabad 44000, Pakistan · +92 335 2151812
Oslo office	Kristian Bogneruds vei 43, 0956 Oslo, Norway · +47 458 07 438
Email	info@bkrtechsolutions.com.pk
Website	bkrtechsolutions.com.pk

For the personal information described in this Policy, BKR Tech Solutions is the organisation that decides how and why it is used (the "controller"), except where Section 6 says we act for a client.

02 What This Policy Covers

This Policy applies when you:

- visit our website, bkrtechsolutions.com.pk;
- contact us through the website form, email, phone, WhatsApp or social media;
- apply for a job or internship with us;
- become a client, or work with us on behalf of a client;
- subscribe to updates from us; or
- verify a certificate issued by us.

It does not cover information about our own employees and interns, which is explained in our internal Personnel Privacy Notice, or the apps and websites we build for clients, which are governed by each client's own privacy policy (see Section 6).

03 Information We Collect

We collect the following information, mostly directly from you:

When	What we collect
You contact us	Name, email address, phone number, website, the service you are interested in and your message.
You apply for a job or internship	Contact details, CV, education and experience, expected salary and notice period, and any LinkedIn, GitHub or portfolio links you share.
You become a client	Business contact and billing details, project materials and content you provide, and account access you give us so that we can do the work (for example hosting, domain, store or app store accounts).
You subscribe to updates	Your email address.
You verify a certificate	The certificate ID and last name you enter. If you check a PDF, only a digital fingerprint is compared and the file stays on your device (see Section 7).
You use our website	Technical data such as IP address, browser and device type, pages requested and time of the request, and analytics data described in Section 10.

We do not ask for sensitive information such as health, religious or biometric data through our website. Please do not send it to us unless we specifically need it for a project and have agreed how it will be handled.

04 How We Use Your Information

We use personal information only for the following purposes:

- to reply to enquiries, prepare proposals and quotations, and hold consultations;
- to deliver, support and invoice the services we provide to clients;
- to assess job and internship applications and communicate with candidates;
- to issue certificates and let third parties verify them;
- to send updates you have subscribed to (you can unsubscribe at any time);
- to keep our website and systems secure, prevent spam and abuse, and understand how the website is used so we can improve it; and
- to meet our legal, tax and accounting obligations and to protect our legal rights.

We do not use personal information for automated decisions that have legal or similarly significant effects on you.

05 Legal Bases (EEA & Norway)

If you are in the European Economic Area or Norway, the General Data Protection Regulation (GDPR) requires us to have a legal basis for each use of your information:

Legal basis	Used for
Contract	Preparing proposals at your request and delivering services you have ordered.
Legitimate interests	Replying to enquiries, assessing applications, website security and spam prevention, certificate verification and improving our services. We weigh these interests against your rights.
Consent	Updates you subscribe to, analytics cookies where consent is required, and keeping an application on file for future roles. You can withdraw consent at any time.
Legal obligation	Keeping accounting and tax records and responding to lawful requests from authorities.

06 When We Act for Our Clients

We design, build, host and maintain websites, apps and stores for clients. When those products collect information about the client's own customers or users, **the client is the controller** and we act only as its service provider (“processor”). In that role we:

- use the information only to provide the agreed services and on the client's documented instructions;
- keep it confidential and limit access to team members who need it for the project;
- apply appropriate security measures and tell the client without undue delay about any security incident affecting it;

- help the client respond to requests from its users; and
- return or delete it at the end of the engagement, unless the law requires us to keep it.

If you are a user of an app or website we built for a client, please read that client's privacy policy and contact the client first about your information. A data processing agreement is available to clients on request.

07 Certificate Verification

Internship, experience, course completion, appreciation and participation certificates issued by us carry a unique ID and a QR code that opens a verification page on our website. Anyone may verify a certificate without an account.

- To verify by ID, you enter the certificate ID and the recipient's last name. We use these only to look up the certificate.
- A successful check shows the certificate's details as issued, such as the recipient's name, certificate type, issue date and status (valid, superseded, expired or revoked).
- If you check a PDF copy, its digital fingerprint is calculated in your browser and compared with our records. The file itself is not uploaded to us.
- Certificate holders accept, when their certificate is issued, that its details can be verified in this way. A holder may ask us to correct a certificate, which we do by reissuing it. See our **Certificate Verification Policy** for details.

08 Who We Share Information With

We **never sell** personal information or share it for advertising. We share it only with:

Recipient	Why
Hostinger	Website hosting and business email.
Cloudflare	Content delivery, website security and the Turnstile spam check on our forms.
Google	Email (Gmail) for copies of contact form messages, and Google Analytics and Google Tag Manager for website analytics.
Platforms used for client projects	Hosting, domain, e-commerce and app store providers, as needed to deliver a client's project.
Professional advisers	Lawyers, accountants and auditors, under a duty of confidentiality.
Authorities	Where we are required by law, or to protect our rights, our clients or the public.
A successor business	If our business is merged, acquired or its assets are sold, under equivalent protection.

Our service providers may only use the information to provide their services to us. Links to WhatsApp, LinkedIn, Facebook, Instagram, GitHub and Google Maps take you to those platforms, whose own privacy policies apply.

09 International Transfers

We operate from Pakistan and Norway, and some of our service providers process data in other countries, including the United States. When personal information of people in the EEA or Norway is transferred to a country without an adequacy decision, we rely on appropriate safeguards such as the European Commission's Standard Contractual Clauses offered by our providers. You can contact us for more information about these safeguards.

10 Cookies and Analytics

We use a small number of cookies and similar technologies. We do **not** use advertising or cross-site tracking cookies.

Cookie / technology	Purpose	Duration
Cloudflare security	Strictly necessary: protects the website against attacks and spam (including Turnstile on forms).	Session to 1 year
_ga	Google Analytics: distinguishes visitors to produce usage statistics.	Up to 2 years
_ga_*	Google Analytics: keeps the state of a visit.	Up to 2 years

Google Analytics shows us pages viewed, referral source, approximate location, device, browser and form submissions. We do not send your name, email, phone number, message or CV to Google Analytics, and we keep analytics data for 14 months. Where the law requires consent for analytics cookies, we ask for it first. You can block or delete cookies in your browser settings, or use Google's opt-out browser add-on. The website also keeps your light or dark theme choice in your browser, where it stays on your device.

11 How Long We Keep Information

We keep personal information only as long as needed for the purpose it was collected for, or as long as the law requires.

Information	How long
Enquiries that do not lead to a project	While we follow up, then deleted within 12 months.
Client records, contracts and invoices	For the client relationship and then as long as tax and company law require (generally 7 years).
Unsuccessful job and internship applications	One year from the decision, or longer only with your consent.
Update subscriptions	Until you unsubscribe.
Google Analytics data	14 months.
Certificate records	Kept permanently so that certificates can always be verified.
Website server logs	For a short period for security purposes, as set by our hosting provider.

12 How We Protect Information

We use appropriate technical and organisational measures, including:

- encrypted connections (HTTPS) for our website and verification pages;
- access limited to authorised team members who need the information, protected by strong passwords;
- confidentiality obligations in every team member's engagement terms;
- a central, access-controlled record store with an audit trail for sensitive actions; and
- reputable service providers with their own security certifications.

No method of transmission or storage is completely secure. If a security incident is likely to put your rights at risk, we will notify you and any authority as required by law.

13 Your Rights

Depending on where you live, you may have the right to:

- **access** the personal information we hold about you and receive a copy;
- **correct** information that is inaccurate or incomplete;
- **delete** information we no longer need or have no lawful reason to keep;
- **object to** or **restrict** certain uses, including any use based on legitimate interests;
- **data portability**, receiving information you gave us in a commonly used format; and
- **withdraw consent** at any time, without affecting earlier lawful use.

> **How to make a request**
>
> Email **info@bkrtechsolutions.com.pk** with "Privacy request" in the subject line. We may ask you to confirm your identity, and we reply within **one month**. If you are in the EEA or Norway and are not satisfied with our response, you may complain to the Norwegian Data Protection Authority (Datatilsynet) or the authority where you live.

14 Children

Our website and services are intended for businesses and adults. We do not knowingly collect personal information from children under 16. If you believe a child has sent us personal information, please contact us and we will delete it.

15 Links to Other Sites

Our website links to other websites and platforms. We are not responsible for their content or privacy practices, and we recommend reading their policies.

16 Changes to This Policy

We may update this Policy from time to time. The latest version is always published on our website with its "last updated" date. Where a change is significant, we will tell clients and subscribers directly.

17 Contact Us

Questions about this Policy or your information are welcome:

	Details
Company	BKR TECH SOLUTIONS (SMC-PRIVATE) LIMITED
Email	info@bkrtechsolutions.com.pk (subject: "Privacy request")
Phone	+92 335 2151812 (Islamabad) · +47 458 07 438 (Oslo)
Post	Bahria Innovative Center, Shangrilla Rd, E-8, Bahria University, Islamabad 44000, Pakistan